

American Institutes for Research – TIDE Accessibility Conformance Report Revised Section 508 Edition

VPAT® Version 2.3 (Revised) – April 2019

Name of Product/Version: Test Information Distribution Engine (TIDE)

Product Description: AIR's Test Information Distribution Engine (TIDE) provides an easy-to-use system for managing information for both paper-based and online assessments. Using TIDE, test coordinators can manage student information and order test materials. State-level users can oversee test coordinator activity and approve or deny order requests.

The application was accessed using login credentials provided for the environment at <https://tide.uat.airast.org>

Sl.no	Name
1	Tide Login
2	Select Role
3	Dashboard
4	Add User
5	Confirm Add User (Modal)
6	View/Edit/Export users
7	Edit single users
8	Add Student
9	View/Export Student
10	Frequency distribution report
11	Order report Search
12	Order History

13	Administrator tests_Print student list
14	Roasters_Add Roster
15	Discrepancy Resolution
16	Resolve Discrepancy modal
17	Administrator tests_View Results(print student)
18	Move to other school (modal)
19	Administrator tests_Print Preview
20	Administer Tests_Create Request
21	Administer Tests_View Export Request
22	Administer Tests_Process request
23	Administer Tests_Process Modal
24	Manage Students_Upload Student Settings_Step1
25	Manage Students_Upload Student Settings_Step2
26	Manage Students_Upload Student Settings_Step3
27	Manage Students_Upload Student Settings_Step4
28	Edit single user_for validation check

Date: January 31, 2019

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Notes: This VPAT has been created by Deque Systems Inc upon completion of an accessibility evaluation based on an agreed statement of work. [Validation testing performed between 07/01/2017 and 01/30/2019 was limited only to evaluation of specific accessibility issues that were already reported.]

Evaluation Methods Used: Automation used aXe core rule engine 3.3.2, Manual assessment based on Windows 10 – Firefox 69.01 – NVDA 2019.2

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A) All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except for the situations listed below.</p> <p>Controls, Input If non-text content is a control or accepts user input, then it has a name that describes its purpose. (Refer to Success Criterion 4.1.2 for additional requirements for controls and content that accepts user input.)</p> <p>Time-Based Media If non-text content is time-based media, then text alternatives at least provide descriptive identification of the non-text content. (Refer to Guideline 1.2 for additional requirements for media.)</p> <p>Test If non-text content is a test or exercise that would be invalid if presented in text, then text alternatives at least provide descriptive identification of the non-text content.</p> <p>Sensory If non-text content is primarily intended to create a specific sensory experience, then text alternatives at least provide descriptive identification of the non-text content.</p> <p>CAPTCHA If the purpose of non-text content is to confirm that content is being accessed by a person rather than a computer, then text alternatives that identify and describe the purpose of the non-text content are provided, and alternative forms of CAPTCHA using output modes for different types of sensory perception are provided to accommodate different disabilities.</p>	<p>Supports</p>	<p>The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Decoration, Formatting, Invisible If non-text content is pure decoration, is used only for visual formatting, or is not presented to users, then it is implemented in a way that it can be ignored by assistive technology.</p>		
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) For prerecorded audio-only and prerecorded video-only media, the following are true, except when the audio or video is a media alternative for text and is clearly labeled as such:</p> <p>Prerecorded Audio-only</p> <p>An alternative for time-based media is provided that presents equivalent information for prerecorded audio-only content.</p> <p>Prerecorded Video-only</p> <p>Either an alternative for time-based media or an audio track is provided that presents equivalent information for prerecorded video-only content.</p>	Supports	There is no time-based media available in the current iteration of the product.
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A) Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such.</p>	Supports	There is no time-based media available in the current iteration of the product.
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled as such.</p>	Supports	There is no time-based media available in the current iteration of the product.
<p><u>1.3.1 Info and Relationships</u> (Level A) Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.</p>	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
<p><u>1.3.2 Meaningful Sequence</u> (Level A) When the sequence in</p>	Supports	The functionality of the product has at least one

Criteria	Conformance Level	Remarks and Explanations
<p>which content is presented affects its meaning, a correct reading sequence can be programmatically determined.</p>		<p>method that meets the criterion without known defects or meets with equivalent facilitation.</p>
<p>1.3.3 Sensory Characteristics (Level A) Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound.</p> <p>NOTE For requirements related to color, refer to Guideline 1.4.</p>	<p>Supports</p>	<p>The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.</p>
<p>1.4.1 Use of Color (Level A) Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> <p>NOTE This success criterion addresses color perception specifically. Other forms of perception are covered in Guideline 1.3 including programmatic access to color and other visual presentation coding.</p>	<p>Supports</p>	<p>The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.</p>
<p>1.4.2 Audio Control (Level A) If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level.</p> <p>NOTE Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether or not it is used to meet other success criteria) must meet this success criterion. See Conformance Requirement 5: Non-Interference.</p>	<p>Supports</p>	<p>There is no time-based media available in the current iteration of the product.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.1 Keyboard (Level A) Level A)</p> <p>All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.</p> <p>NOTE This exception relates to the underlying function, not the input technique. For example, if using handwriting to enter text, the input technique (handwriting) requires path-dependent input but the underlying function (text input) does not.</p> <p>NOTE This does not forbid and should not discourage providing mouse input or other input methods in addition to keyboard operation.</p>	<p>Supports</p>	<p>The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.2 No Keyboard Trap (Level A) If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.</p> <p>NOTE Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference.</p>	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
<p>2.2.1 Timing Adjustable (Level A) For each time limit that is set by the content, at least one of the following is true:</p> <p>Turn off The user is allowed to turn off the time limit before encountering it; or</p> <p>Adjust The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting; or</p> <p>Extend The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, "press the space bar"), and the user is allowed to extend the time limit at least ten times; or</p> <p>Real-time Exception The time limit is a required part of a real-time event (for</p>	Supports	

Criteria	Conformance Level	Remarks and Explanations
<p>example, an auction), and no alternative to the time limit is possible; or</p> <p>Essential Exception The time limit is essential and extending it would invalidate the activity; or</p> <p>20 Hour Exception The time limit is longer than 20 hours.</p> <p>NOTE This success criterion helps ensure that users can complete tasks without unexpected changes in content or context that are a result of a time limit. This success criterion should be considered in conjunction with Success Criterion 3.2.1, which puts limits on changes of content or context as a result of user action.</p>		
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A) For moving, blinking, scrolling, or auto-updating information, all of the following are true:</p> <p>Moving, blinking, scrolling For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and</p> <p>Auto-updating For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.</p> <p>NOTE</p>	Supports	There is no moving, blinking, scrolling, or auto-updating information available in the current iteration of the product.

Criteria	Conformance Level	Remarks and Explanations
<p>For requirements related to flickering or flashing content, refer to Guideline 2.3.</p> <p>NOTE Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference.</p> <p>NOTE Content that is updated periodically by software or that is streamed to the user agent is not required to preserve or present information that is generated or received between the initiation of the pause and resuming presentation, as this may not be technically possible, and in many situations could be misleading to do so.</p> <p>NOTE An animation that occurs as part of a preload phase or similar situation can be considered essential if interaction cannot occur during that phase for all users and if not indicating progress could confuse users or cause them to think that content was frozen or broken.</p>		
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.</p> <p>NOTE Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference.</p>	Supports	Product does not contain a part that flashes more than three times in one second.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) A mechanism is available to bypass blocks of content that are repeated on multiple Web pages.	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
2.4.2 Page Titled (Level A) Web pages have titles that describe topic or purpose.	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
2.4.3 Focus Order (Level A) If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
2.4.4 Link Purpose (In Context) (Level A) The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
3.1.1 Language of Page (Level A) The default human language of each Web page can be programmatically determined.	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
3.2.1 On Focus (Level A) When any user interface component receives focus, it does not initiate a change of context.	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
3.2.2 On Input (Level A) Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
3.3.1 Error Identification (Level A) If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
3.3.2 Labels or Instructions (Level A) Labels or instructions are provided when content requires user input.	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
4.1.1 Parsing (Level A) In content implemented using markup	Supports	The functionality of the product has at least one

Criteria	Conformance Level	Remarks and Explanations
<p>languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.</p> <p>NOTE Start and end tags that are missing a critical character in their formation, such as a closing angle bracket or a mismatched attribute value quotation mark are not complete.</p>		<p>method that meets the criterion without known defects or meets with equivalent facilitation.</p>
<p>4.1.2 Name, Role, Value (Level A) For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.</p> <p>NOTE This success criterion is primarily for Web authors who develop or script their own user interface components. For example, standard HTML controls already meet this success criterion when used according to specification.</p>	<p>Supports</p>	<p>The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA) Captions are provided for all live audio content in synchronized media.</p>	<p>Supports</p>	<p>There is no time based media available in the current iteration of the product.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Audio description is provided for all prerecorded video content in synchronized media.</p>	Supports	There is no time based media available in the current iteration of the product.
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA) The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for the following:</p> <p>Large Text Large-scale text and images of large-scale text have a contrast ratio of at least 3:1;</p> <p>Incidental Text or images of text that are part of an inactive user interface component, that are pure decoration, that are not visible to anyone, or that are part of a picture that contains significant other visual content, have no contrast requirement.</p> <p>Logotypes Text that is part of a logo or brand name has no contrast requirement.</p>	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
<p><u>1.4.4 Resize text</u> (Level AA) Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.</p>	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
<p><u>1.4.5 Images of Text</u> (Level AA) If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except for the following:</p> <p>Customizable The image of text can be visually customized to the user's requirements;</p> <p>Essential A particular presentation of text is essential to the information</p>	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Criteria	Conformance Level	Remarks and Explanations
<p>being conveyed.</p> <p>NOTE Logotypes (text that is part of a logo or brand name) are considered essential.</p>		
<p><u>2.4.5 Multiple Ways</u> (Level AA) More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.</p>	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
<p><u>2.4.6 Headings and Labels</u> (Level AA) Headings and labels describe topic or purpose.</p>	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
<p><u>2.4.7 Focus Visible</u> (Level AA) Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.</p>	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
<p><u>3.1.2 Language of Parts</u> (Level AA) The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.</p>	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
<p><u>3.2.3 Consistent Navigation</u> (Level AA) Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.</p>	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
<p><u>3.2.4 Consistent Identification</u> (Level AA) Components that have the same functionality within a set of Web pages are identified consistently.</p>	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
<p><u>3.3.3 Error Suggestion</u> (Level AA) If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.</p>	Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true:</p> <p>Reversible Submissions are reversible.</p> <p>Checked Data entered by the user is checked for input errors and the user is provided an opportunity to correct them.</p> <p>Confirmed A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission.</p>	<p>Supports</p>	<p>The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.</p>

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes: Not applicable (Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)

Criteria	Conformance Level	Remarks and Explanations
<p>302.1 Without Vision: Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision.</p>	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)
<p>302.2 With Limited Vision: Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited vision.</p>	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)
<p>302.3 Without Perception of Color: Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color.</p>	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)
<p>302.4 Without Hearing: Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that does not require user hearing.</p>	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)
<p>302.5 With Limited Hearing: Where an audible mode of operation is provided, ICT shall</p>	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section

Criteria	Conformance Level	Remarks and Explanations
provide at least one mode of operation that enables users to make use of limited hearing.		508 of the Rehabilitation Act: Application and Scoping Requirements.)
302.6 Without Speech: Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)
302.7 With Limited Manipulation: Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)
302.8 With Limited Reach and Strength: Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)
302.9 With Limited Language, Cognitive, and Learning Abilities: ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)

Chapter 4: Hardware

Notes:

The ICT covered by this VPAT is not hardware. As such, the requirements of this chapter do not apply.

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>501.1 Scope – Incorporation of WCAG 2.0 AA: The requirements of Chapter 5 shall apply to software where required by 508 Chapter 2 (Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines. EXCEPTION: Where Web applications do not have access to platform accessibility services and do not include components that have access to platform accessibility services, they shall not be required to conform to 502 or 503 provided that they conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0.</p>	<p>See WCAG 2.0 section</p>	<p>See information in WCAG section</p>
<p>502 Interoperability with Assistive Technology. 502.1 General. <i>Software shall interoperate with assistive technology and shall conform to 502.</i></p>	<p><i>Heading cell – no response required</i></p>	<p><i>Heading cell – no response required</i></p>
<p>502.2.1 User Control of Accessibility Features: Platform software shall provide user control over platform features that are defined in the platform documentation as accessibility features.</p>	<p>Not Applicable</p>	<p>This is a web only application</p>
<p>502.2.2 No Disruption of Accessibility Features: Software shall not disrupt platform features that are defined in the platform documentation as accessibility features.</p>	<p>Not Applicable</p>	<p>This is a web only application</p>
<p>502.3 Accessibility Services: <i>Platform software and software tools that are provided by the platform developer shall provide a documented set of accessibility services that support applications running on the platform to interoperate with assistive technology and shall conform to 502.3. Applications that are also platforms shall expose the underlying</i></p>	<p><i>Heading cell – no response required</i></p>	<p><i>Heading cell – no response required</i></p>

Criteria	Conformance Level	Remarks and Explanations
<i>platform accessibility services or implement other documented accessibility services.</i>		
502.3.1 Object Information: The object role, state(s), properties, boundary, name, and description shall be programmatically determinable.	Not Applicable	This is a web only application
502.3.2 Modification of Object Information: States and properties that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Not Applicable	This is a web only application
502.3.3 Row, Column, and Headers: If an object is in a data table, the occupied rows and columns, and any headers associated with those rows or columns, shall be programmatically determinable.	Not Applicable	This is a web only application
502.3.4 Values: Any current value(s), and any set or range of allowable values associated with an object, shall be programmatically determinable.	Not Applicable	This is a web only application
502.3.5 Modification of Values: Values that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Not Applicable	This is a web only application
502.3.6 Label Relationships: Any relationship that a component has as a label for another component, or of being labeled by another component, shall be programmatically determinable.	Not Applicable	This is a web only application
502.3.7 Hierarchical Relationships: Any hierarchical (parent-child) relationship that a component has as a container for, or being contained by, another component shall be programmatically determinable.	Not Applicable	This is a web only application
502.3.8 Text: The content of text objects, text attributes, and the boundary of text rendered to the screen, shall be programmatically determinable.	Not Applicable	This is a web only application
502.3.9 Modification of Text: Text that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Not Applicable	This is a web only application
502.3.10 List of Actions: A list of all actions that can be executed on an object shall be	Not Applicable	This is a web only application

Criteria	Conformance Level	Remarks and Explanations
programmatically determinable.		
502.3.11 Actions on Objects: Applications shall allow assistive technology to programmatically execute available actions on objects.	Not Applicable	This is a web only application
502.3.12 Focus Cursor: Applications shall expose information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.	Not Applicable	This is a web only application
502.3.13 Modification of Focus Cursor: Focus, text insertion point, and selection attributes that can be set by the user shall be capable of being set programmatically, including through the use of assistive technology.	Not Applicable	This is a web only application
502.3.14 Event Notification: Notification of events relevant to user interactions, including but not limited to, changes in the component's state(s), value, name, description, or boundary, shall be available to assistive technology.	Not Applicable	This is a web only application
502.4 Platform Accessibility Features: Platforms and platform software shall conform to the requirements in ANSI/HFES 200.2, Human Factors Engineering of Software User Interfaces — Part 2: Accessibility (2008) listed below: A. Section 9.3.3 Enable sequential entry of multiple (chorded) keystrokes; B. Section 9.3.4 Provide adjustment of delay before key acceptance; C. Section 9.3.5 Provide adjustment of same-key double-strike acceptance; D. Section 10.6.7 Allow users to choose visual alternative for audio output; E. Section 10.6.8 Synchronize audio equivalents for visual events; F. Section 10.6.9 Provide speech output services; and G. Section 10.7.1 Display any captions provided.	Not Applicable	This is a web only application
503 Applications. 503.1 General. Applications shall conform to 503.	<i>Heading cell – no response required</i>	<i>Heading cell – no response required</i>
503.2 User Preferences: Applications shall permit user preferences from platform settings for	Not Applicable	This is a web only application

Criteria	Conformance Level	Remarks and Explanations
<p>color, contrast, font type, font size, and focus cursor. EXCEPTION: Applications that are designed to be isolated from their underlying platform software, including Web applications, shall not be required to conform to 503.2.</p>		
<p>503.3 Alternative User Interfaces: Where an application provides an alternative user interface that functions as assistive technology, the application shall use platform and other industry standard accessibility services.</p>	Not Applicable	This is a web only application
<p>503.4 User Controls for Captions and Audio Description: <i>Where ICT displays video with synchronized audio, ICT shall provide user controls for closed captions and audio descriptions conforming to 503.4.</i></p>	<i>Heading cell – no response required</i>	<i>Heading cell – no response required</i>
<p>503.4.1 Caption Controls: Where user controls are provided for volume adjustment, ICT shall provide user controls for the selection of captions at the same menu level as the user controls for volume or program selection.</p>	Not Applicable	This is a web only application
<p>503.4.2 Audio Description Controls: Where user controls are provided for program selection, ICT shall provide user controls for the selection of audio descriptions at the same menu level as the user controls for volume or program selection.</p>	Not Applicable	This is a web only application
<p>504 Authoring Tools. 504.1 General. <i>Where an application is an authoring tool, the application shall conform to 504 to the extent that information required for accessibility is supported by the destination format.</i></p>	<i>Heading cell – no response required</i>	<i>Heading cell – no response required</i>
<p>504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”): Authoring tools shall provide a mode of operation to create or edit content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 for all supported features and, as applicable, to file formats supported by the authoring tool. Authoring tools shall permit authors the option of overriding information required for accessibility.</p>	See WCAG 2.0 section	See information in WCAG section

Criteria	Conformance Level	Remarks and Explanations
EXCEPTION: Authoring tools shall not be required to conform to 504.2 when used to directly edit plain text source code.		
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion: Authoring tools shall, when converting content from one format to another or saving content in multiple formats, preserve the information required for accessibility to the extent that the information is supported by the destination format.	Not Applicable	There is no option in the application to convert the content in different formats
504.2.2 PDF Export: Authoring tools capable of exporting PDF files that conform to ISO 32000-1:2008 (PDF 1.7) shall also be capable of exporting PDF files that conform to ANSI/AIIM/ISO 14289-1:2016 (PDF/UA-1).	Does not support	The Exported PDF's are not accessible and not tagged.
504.3 Prompts: Authoring tools shall provide a mode of operation that prompts authors to create content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 for supported features and, as applicable, to file formats supported by the authoring tool.	Not Applicable	There is no option to attach an image in the application
504.4 Templates: Where templates are provided, templates allowing content creation that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 shall be provided for a range of template uses for supported features and, as applicable, to file formats supported by the authoring tool.	Not Applicable	There are no template pages in the product.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope: <i>The technical requirements in Chapter 6 shall apply to ICT support documentation and services where required by 508 Chapter 2</i>	<i>Heading cell – no response required</i>	<i>Heading cell – no response required</i>

Criteria	Conformance Level	Remarks and Explanations
<i>(Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.</i>		
602 Support Documentation. <i>602.1 General. Documentation that supports the use of ICT shall conform to 602.</i>	<i>Heading cell – no response required</i>	<i>Heading cell – no response required</i>
602.2 Accessibility and Compatibility Features: Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4 and 5. Documentation shall include accessibility features that are built-in and accessibility features that provide compatibility with assistive technology.	Not Evaluated	This part of the product is not in scope for the evaluation
602.3 Electronic Support Documentation: Documentation in electronic format, including Web-based self-service support, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0.	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation: Where support documentation is only provided in non-electronic formats, alternate formats usable by individuals with disabilities shall be provided upon request.	Not Evaluated	This part of the product is not in scope for the evaluation
603 Support Services. <i>603.1 General. ICT support services including, but not limited to, help desks, call centers, training services, and automated self-service technical support, shall conform to 603.</i>	<i>Heading cell – no response required</i>	<i>Heading cell – no response required</i>
603.2 Information on Accessibility and Compatibility Features: ICT support services shall include information on the accessibility and compatibility features required by 602.2.	Not Evaluated	This part of the product is not in scope for the evaluation
603.3 Accommodation of Communication Needs: Support services shall be provided directly to the user or through a referral to a point of contact. Such ICT support services shall accommodate the communication needs of individuals with disabilities.	Not Evaluated	This part of the product is not in scope for the evaluation

** End of Report **