

# AIR TDS Accessibility Conformance Report

## Revised Section 508 Edition

VPAT® Version 2.3 (Revised) – April 2019

**Name of Product/Version:** AIR Test Delivery System (TDS)

**Product Description:** TDS is a web based software application which includes the Student Interface used by students to navigate through the test, and the Test Administrator (TA) Interface used by TAs to manage test sessions and monitor student testing progress.

AIR's Test Delivery System's Student application was divided in to two sections as shown below.

**Section A:** The following sections of the TDS Student application have been found to meet or exceed the WCAG 2.0 AA specifications:

- The Login Pages
- The Test Shell
- Edit Task Choice interaction
- Tree Widget interaction
- Audio Recorder interaction
- Table Match interaction
- Copy Text interaction
- Table Input interaction
- Hot Text interaction

**Section B:** Excluded from evaluation performed by Deque was actual test content, third party plugins like the Desmos calculator, the diagnostics page (which is only used by admins), item interactions not listed above, and the criteria to not block native zooming since AIR provides built-in zooming capabilities that are more consistent across platforms and offer greater magnification levels.

The following interactions do not fully meet all WCAG guidelines due to the nature of the test taking environment. These interactions are answerable however using a variety of assistive technologies, without blockers, despite not fully meeting 100% of the guidelines:

- Multiple Choice interaction
- Multiple Select interaction
- Edit Task (fill in text) interaction
- Fill in the Blank interaction
- Simple Text response interaction
- Inline (drop-down) choice interaction
- Rich Text Editor interaction
- Word Builder interaction

**Date:** October 20<sup>th</sup> 2019

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**Notes:** This VPAT has been created by Deque Systems Inc upon completion of an accessibility evaluation based on an agreed statement of work. Validation testing performed between 07/01/2018 and 09/30/2019 was limited only to evaluation of specific accessibility issues that were already reported.

**Evaluation Methods Used:** Automation used aXe core rule engine 3.3.2 and manual assessment based on Windows 10 – Firefox 69.01 – NVDA 2019.2

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)
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## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.1.1 Non-text Content</b> (Level A) All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except for the situations listed below.</p> <p><b>Controls, Input</b> If non-text content is a control or accepts user input, then it has a name that describes its purpose. (Refer to Success Criterion 4.1.2 for additional requirements for controls and content that accepts user input.)</p> <p><b>Time-Based Media</b> If non-text content is time-based media, then text alternatives at least provide descriptive identification of the non-text content. (Refer to Guideline 1.2 for additional requirements for media.)</p> <p><b>Test</b> If non-text content is a test or exercise that would be invalid if presented in text, then text alternatives at least provide descriptive identification of the non-text content.</p> <p><b>Sensory</b> If non-text content is primarily intended to create a specific sensory experience, then text alternatives at least provide descriptive identification of the non-text content.</p> <p><b>CAPTCHA</b> If the purpose of non-text content is to confirm that content is being accessed by a person rather than a computer, then text alternatives that identify and describe the purpose of the non-text content are provided, and alternative forms of CAPTCHA using output modes for different types of sensory perception are provided to accommodate different disabilities.</p>	<p>Partially Supports</p>	<p>This success criteria meets completely by the application and interactions listed in Notes Section A.</p> <p>This success criteria meets partially by the application and interactions listed in Notes Section B.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>Decoration, Formatting, Invisible</b> If non-text content is pure decoration, is used only for visual formatting, or is not presented to users, then it is implemented in a way that it can be ignored by assistive technology.</p>		
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A) For prerecorded audio-only and prerecorded video-only media, the following are true, except when the audio or video is a media alternative for text and is clearly labeled as such:</p> <p><b>Prerecorded Audio-only</b></p> <p>An alternative for time-based media is provided that presents equivalent information for prerecorded audio-only content.</p> <p><b>Prerecorded Video-only</b></p> <p>Either an alternative for time-based media or an audio track is provided that presents equivalent information for prerecorded video-only content.</p>	Partially Supports	<p>This success criteria meets completely by the application and interactions listed in Notes Section A.</p> <p>This success criteria meets partially by the application and interactions listed in Notes Section B.</p>
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A) Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such.</p>	Supports	<p>This success criteria meets completely by the TDS Application.</p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A) An alternative for time-based media or audio description of the prerecorded <a href="#">video</a> content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled as such.</p>	Supports	<p>This success criteria meets completely by the TDS Application.</p>
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A) Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.</p>	Partially Supports	<p>This success criteria meets completely by the application and interactions listed in Notes Section A.</p> <p>This success criteria is met partially by</p>

Criteria	Conformance Level	Remarks and Explanations
		interactions listed in Notes Section B.
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A) When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.</p>	Supports	This success criteria meets completely by the TDS Application.
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A) Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound.</p> <p><b>NOTE</b> For requirements related to color, refer to Guideline 1.4.</p>	Supports	This success criteria meets completely by the TDS Application.
<p><b><u>1.4.1 Use of Color</u></b> (Level A) Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> <p><b>NOTE</b> This success criterion addresses color perception specifically. Other forms of perception are covered in Guideline 1.3 including programmatic access to color and other visual presentation coding.</p>	Supports	This success criteria meets completely by the TDS Application.
<p><b><u>1.4.2 Audio Control</u></b> (Level A) If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level.</p> <p><b>NOTE</b> Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether or not it is used to meet other success criteria) must meet this success criterion.</p>	Supports	This success criteria meets completely by the TDS Application.

Criteria	Conformance Level	Remarks and Explanations
See Conformance Requirement 5: Non-Interference.		
<p><a href="#">2.1.1 Keyboard</a> (Level A) Level A)</p> <p>All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.</p> <p><b>NOTE</b> This exception relates to the underlying function, not the input technique. For example, if using handwriting to enter text, the input technique (handwriting) requires path-dependent input but the underlying function (text input) does not.</p> <p><b>NOTE</b> This does not forbid and should not discourage providing mouse input or other input methods in addition to keyboard operation.</p>	Partially Supports	<p>This success criteria meets completely by the application and interactions listed in Notes Section A.</p> <p>This success criteria meets partially by interactions listed in Notes Section B.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A) If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.</p> <p><b>NOTE</b>            Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference.</p>	Supports	This success criteria meets completely by the TDS Application.
<p><a href="#">2.2.1 Timing Adjustable</a> (Level A) For each time limit that is set by the content, at least one of the following is true:</p> <p><b>Turn off</b>            The user is allowed to turn off the time limit before encountering it; or</p> <p><b>Adjust</b>            The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting; or</p> <p><b>Extend</b>            The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, "press the space bar"), and the user is allowed to extend the time limit at least ten times; or</p> <p><b>Real-time Exception</b>            The time limit is a required part of a real-time event (for</p>	Supports	This success criteria meets completely by the TDS Application.



Criteria	Conformance Level	Remarks and Explanations
<p>example, an auction), and no alternative to the time limit is possible; or</p> <p><b>Essential Exception</b> The time limit is essential and extending it would invalidate the activity; or</p> <p><b>20 Hour Exception</b> The time limit is longer than 20 hours.</p> <p><b>NOTE</b> This success criterion helps ensure that users can complete tasks without unexpected changes in content or context that are a result of a time limit. This success criterion should be considered in conjunction with Success Criterion 3.2.1, which puts limits on changes of content or context as a result of user action.</p>		
<p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A) For moving, blinking, scrolling, or auto-updating information, all of the following are true:</p> <p><b>Moving, blinking, scrolling</b> For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and</p> <p><b>Auto-updating</b> For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.</p> <p><b>NOTE</b></p>	Supports	This success criteria meets completely by the TDS Application.

Criteria	Conformance Level	Remarks and Explanations
<p>For requirements related to flickering or flashing content, refer to Guideline 2.3.</p> <p><b>NOTE</b>            Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference.</p> <p><b>NOTE</b>            Content that is updated periodically by software or that is streamed to the user agent is not required to preserve or present information that is generated or received between the initiation of the pause and resuming presentation, as this may not be technically possible, and in many situations could be misleading to do so.</p> <p><b>NOTE</b>            An animation that occurs as part of a preload phase or similar situation can be considered essential if interaction cannot occur during that phase for all users and if not indicating progress could confuse users or cause them to think that content was frozen or broken.</p>		
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)            Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.</p> <p><b>NOTE</b>            Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference.</p>	Supports	This success criteria meets completely by the TDS Application.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.4.1 Bypass Blocks</a> (Level A) A mechanism is available to bypass blocks of content that are repeated on multiple Web pages.	Supports	This success criteria meets completely by the TDS Application.
<a href="#">2.4.2 Page Titled</a> (Level A) Web pages have titles that describe topic or purpose.	Supports	This success criteria meets completely by the TDS Application.
<a href="#">2.4.3 Focus Order</a> (Level A) If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.	Supports	This success criteria meets completely by the TDS Application.
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A) The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.	Partially Supports	This success criteria meets completely by the application and interactions listed in Notes Section A. This success criteria meets completely by interactions listed in Notes Section B.
<a href="#">3.1.1 Language of Page</a> (Level A) The default human language of each Web page can be programmatically determined.	Partially Supports	This success criteria meets completely by the application and interactions listed in Notes Section A. This success criteria meets partially by interactions listed in Notes Section B.
<a href="#">3.2.1 On Focus</a> (Level A) When any user interface component receives focus, it does not initiate a change of context.	Partially Supports	This success criteria meets completely by the application and interactions listed in Notes Section A. This success criteria meets partially by interactions listed in Notes Section B.
<a href="#">3.2.2 On Input</a> (Level A) Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.	Partially Supports	This success criteria meets completely by the application and interactions listed in Notes Section A. This success criteria meets partially by interactions listed in Notes Section B.
<a href="#">3.3.1 Error Identification</a> (Level A) If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.	Supports	This success criteria meets completely by the TDS Application.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.3.2 Labels or Instructions</a> (Level A) Labels or instructions are provided when content requires user input.</p>	Partially Supports	<p>This success criteria meets completely by the application and interactions listed in Notes Section A.</p> <p>This success criteria meets partially by interactions listed in Notes Section B.</p>
<p><a href="#">4.1.1 Parsing</a> (Level A) In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.</p> <p><b>NOTE</b> Start and end tags that are missing a critical character in their formation, such as a closing angle bracket or a mismatched attribute value quotation mark are not complete.</p>	Supports	<p>This success criteria meets completely by the TDS Application.</p>
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A) For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.</p> <p><b>NOTE</b> This success criterion is primarily for Web authors who develop or script their own user interface components. For example, standard HTML controls already meet this success criterion when used according to specification.</p>	Partially Supports	<p>This success criteria meets completely by the application and interactions listed in Notes Section A.</p> <p>This success criteria meets partially by interactions listed in Notes Section B.</p>

## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.4 Captions (Live)</u></b> (Level AA) Captions are provided for all live audio content in synchronized media.</p>	Supports	This success criteria meets completely by the TDS Application.
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA) Audio description is provided for all prerecorded video content in synchronized media.</p>	Supports	This success criteria meets completely by the TDS Application.
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA) The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for the following:</p> <p><b>Large Text</b> Large-scale text and images of large-scale text have a contrast ratio of at least 3:1;</p> <p><b>Incidental</b> Text or images of text that are part of an inactive user interface component, that are pure decoration, that are not visible to anyone, or that are part of a picture that contains significant other visual content, have no contrast requirement.</p> <p><b>Logotypes</b> Text that is part of a logo or brand name has no contrast requirement.</p>	Supports	This success criteria meets completely by the TDS Application.
<p><b><u>1.4.4 Resize text</u></b> (Level AA) Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.</p>	Supports	This success criteria meets completely by the TDS Application.
<p><b><u>1.4.5 Images of Text</u></b> (Level AA) If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except for the</p>	Partially Supports	<p>This success criteria meets completely by the application and interactions listed in Notes Section A.</p> <p>This success criteria meets partially by interactions listed in Notes Section B.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>following:</p> <p><b>Customizable</b> The image of text can be visually customized to the user's requirements;</p> <p><b>Essential</b> A particular presentation of text is essential to the information being conveyed.</p> <p><b>NOTE</b> Logotypes (text that is part of a logo or brand name) are considered essential.</p>		
<p><a href="#">2.4.5 Multiple Ways</a> (Level AA) More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.</p>	Supports	This success criteria meets completely by the TDS Application.
<p><a href="#">2.4.6 Headings and Labels</a> (Level AA) Headings and labels describe topic or purpose.</p>	Supports	This success criteria meets completely by the TDS Application.
<p><a href="#">2.4.7 Focus Visible</a> (Level AA) Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.</p>	Supports	This success criteria meets completely by the TDS Application.
<p><a href="#">3.1.2 Language of Parts</a> (Level AA) The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.</p>	Supports	This success criteria meets completely by the TDS Application.
<p><a href="#">3.2.3 Consistent Navigation</a> (Level AA) Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.</p>	Supports	This success criteria meets completely by the TDS Application.
<p><a href="#">3.2.4 Consistent Identification</a> (Level AA) Components that</p>	Supports	This success criteria meets completely by the

Criteria	Conformance Level	Remarks and Explanations
<p>have the same functionality within a set of Web pages are identified consistently.</p>		<p>TDS Application.</p>
<p><a href="#">3.3.3 Error Suggestion</a> (Level AA) If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.</p>	<p>Supports</p>	<p>This success criteria meets completely by the TDS Application.</p>
<p><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)  For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true:</p> <p><b>Reversible</b>  Submissions are reversible.</p> <p><b>Checked</b>  Data entered by the user is checked for input errors and the user is provided an opportunity to correct them.</p> <p><b>Confirmed</b>  A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission.</p>	<p>Supports</p>	<p>This success criteria meets completely by the TDS Application.</p>

# Revised Section 508 Report

Notes:

## Chapter 3: Functional Performance Criteria (FPC)

Notes: Not applicable (Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)

Criteria	Conformance Level	Remarks and Explanations
<b>302.1 Without Vision:</b> Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision.	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)
<b>302.2 With Limited Vision:</b> Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited vision.	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)
<b>302.3 Without Perception of Color:</b> Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color.	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)
<b>302.4 Without Hearing:</b> Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that does not require user hearing.	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)



Criteria	Conformance Level	Remarks and Explanations
<p><b>302.5 With Limited Hearing:</b> Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited hearing.</p>	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)
<p><b>302.6 Without Speech:</b> Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.</p>	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)
<p><b>302.7 With Limited Manipulation:</b> Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.</p>	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)
<p><b>302.8 With Limited Reach and Strength:</b> Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.</p>	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)
<p><b>302.9 With Limited Language, Cognitive, and Learning Abilities:</b> ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.</p>	Not Applicable	(Reference: E204.1 and E205.4 of Appendix A to Part 1194 – Section 508 of the Rehabilitation Act: Application and Scoping Requirements.)

## Chapter 4: Hardware

### Notes:

The ICT covered by this VPAT is not hardware. As such, the requirements of this chapter do not apply.

## Chapter 5: Software

### Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>501.1 Scope – Incorporation of WCAG 2.0 AA:</b>            The requirements of Chapter 5 shall apply to software where required by 508 Chapter 2 (Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.            EXCEPTION: Where Web applications do not have access to platform accessibility services and do not include components that have access to platform accessibility services, they shall not be required to conform to 502 or 503 provided that they conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0.</p>	<p>See <a href="#">WCAG 2.0</a> section</p>	<p>See information in WCAG section</p>
<p><b>502 Interoperability with Assistive Technology.</b>  <b>502.1 General.</b>  <i>Software shall interoperate with assistive technology and shall conform to 502.</i></p>	<p><i>Heading cell – no response required</i></p>	<p><i>Heading cell – no response required</i></p>
<p><b>502.2.1 User Control of Accessibility Features:</b>            Platform software shall provide user control over platform features that are defined in the platform documentation as accessibility features.</p>	<p>Not Applicable</p>	<p>As it is a web only application</p>
<p><b>502.2.2 No Disruption of Accessibility Features:</b>            Software shall not disrupt platform features that are defined in the platform documentation as accessibility features.</p>	<p>Not Applicable</p>	<p>As it is a web only application</p>
<p><b>502.3 Accessibility Services:</b>  <i>Platform software and software tools that are provided by the platform developer shall provide a documented set of accessibility services that support applications running on the platform to interoperate with assistive technology and shall conform to 502.3. Applications that are also platforms shall</i></p>	<p><i>Heading cell – no response required</i></p>	<p><i>Heading cell – no response required</i></p>

Criteria	Conformance Level	Remarks and Explanations
<i>expose the underlying platform accessibility services or implement other documented accessibility services.</i>		
<b>502.3.1 Object Information:</b> The object role, state(s), properties, boundary, name, and description shall be programmatically determinable.	Not Applicable	As it is a web only application
<b>502.3.2 Modification of Object Information:</b> States and properties that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Not Applicable	As it is a web only application
<b>502.3.3 Row, Column, and Headers:</b> If an object is in a data table, the occupied rows and columns, and any headers associated with those rows or columns, shall be programmatically determinable.	Not Applicable	As it is a web only application
<b>502.3.4 Values:</b> Any current value(s), and any set or range of allowable values associated with an object, shall be programmatically determinable.	Not Applicable	As it is a web only application
<b>502.3.5 Modification of Values:</b> Values that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Not Applicable	As it is a web only application
<b>502.3.6 Label Relationships:</b> Any relationship that a component has as a label for another component, or of being labeled by another component, shall be programmatically determinable.	Not Applicable	As it is a web only application
<b>502.3.7 Hierarchical Relationships:</b> Any hierarchical (parent-child) relationship that a component has as a container for, or being contained by, another component shall be programmatically determinable.	Not Applicable	As it is a web only application
<b>502.3.8 Text:</b> The content of text objects, text attributes, and the boundary of text rendered to the screen, shall be programmatically determinable.	Not Applicable	As it is a web only application

Criteria	Conformance Level	Remarks and Explanations
<p><b>502.3.9 Modification of Text:</b> Text that can be set by the user shall be capable of being set programmatically, including through assistive technology.</p>	Not Applicable	As it is a web only application
<p><b>502.3.10 List of Actions:</b> A list of all actions that can be executed on an object shall be programmatically determinable.</p>	Not Applicable	As it is a web only application
<p><b>502.3.11 Actions on Objects:</b> Applications shall allow assistive technology to programmatically execute available actions on objects.</p>	Not Applicable	As it is a web only application
<p><b>502.3.12 Focus Cursor:</b> Applications shall expose information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.</p>	Not Applicable	As it is a web only application
<p><b>502.3.13 Modification of Focus Cursor:</b> Focus, text insertion point, and selection attributes that can be set by the user shall be capable of being set programmatically, including through the use of assistive technology.</p>	Not Applicable	As it is a web only application
<p><b>502.3.14 Event Notification:</b> Notification of events relevant to user interactions, including but not limited to, changes in the component's state(s), value, name, description, or boundary, shall be available to assistive technology.</p>	Not Applicable	As it is a web only application
<p><b>502.4 Platform Accessibility Features:</b> Platforms and platform software shall conform to the requirements in ANSI/HFES 200.2, Human Factors Engineering of Software User Interfaces — Part 2: Accessibility (2008) listed below: A. Section 9.3.3 Enable sequential entry of multiple (chorded) keystrokes; B. Section 9.3.4 Provide adjustment of delay before key acceptance;</p>	Not Applicable	As it is a web only application

Criteria	Conformance Level	Remarks and Explanations
<p>C. Section 9.3.5 Provide adjustment of same-key double-strike acceptance;</p> <p>D. Section 10.6.7 Allow users to choose visual alternative for audio output;</p> <p>E. Section 10.6.8 Synchronize audio equivalents for visual events;</p> <p>F. Section 10.6.9 Provide speech output services; and</p> <p>G. Section 10.7.1 Display any captions provided.</p>		
<p><b>503 Applications.</b>  <i>503.1 General. Applications shall conform to 503.</i></p>	Heading cell – no response required	Heading cell – no response required
<p><b>503.2 User Preferences:</b>  Applications shall permit user preferences from platform settings for color, contrast, font type, font size, and focus cursor.  EXCEPTION: Applications that are designed to be isolated from their underlying platform software, including Web applications, shall not be required to conform to 503.2.</p>	Not Applicable	As it is a web only application
<p><b>503.3 Alternative User Interfaces:</b>  Where an application provides an alternative user interface that functions as assistive technology, the application shall use platform and other industry standard accessibility services.</p>	Not Applicable	As it is a web only application
<p><b>503.4 User Controls for Captions and Audio Description:</b>  <i>Where ICT displays video with synchronized audio, ICT shall provide user controls for closed captions and audio descriptions conforming to 503.4.</i></p>	Heading cell – no response required	Heading cell – no response required
<p><b>503.4.1 Caption Controls:</b>  Where user controls are provided for volume adjustment, ICT shall provide user controls for the selection of captions at the same menu level as the user controls for volume or program selection.</p>	Not Applicable	As it is a web only application
<p><b>503.4.2 Audio Description Controls:</b></p>	Not Applicable	As it is a web only application

Criteria	Conformance Level	Remarks and Explanations
Where user controls are provided for program selection, ICT shall provide user controls for the selection of audio descriptions at the same menu level as the user controls for volume or program selection.		
<p><b>504 Authoring Tools.</b></p> <p><b>504.1 General.</b></p> <p><i>Where an application is an authoring tool, the application shall conform to 504 to the extent that information required for accessibility is supported by the destination format.</i></p>	Heading cell – no response required	Heading cell – no response required
<p><b>504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”):</b></p> <p>Authoring tools shall provide a mode of operation to create or edit content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 for all supported features and, as applicable, to file formats supported by the authoring tool. Authoring tools shall permit authors the option of overriding information required for accessibility.</p> <p>EXCEPTION: Authoring tools shall not be required to conform to 504.2 when used to directly edit plain text source code.</p>	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
<p><b>504.2.1 Preservation of Information Provided for Accessibility in Format Conversion:</b></p> <p>Authoring tools shall, when converting content from one format to another or saving content in multiple formats, preserve the information required for accessibility to the extent that the information is supported by the destination format.</p>	Not Applicable	There is no option in the application to convert the content in different formats.
<p><b>504.2.2 PDF Export:</b></p> <p>Authoring tools capable of exporting PDF files that conform to ISO 32000-1:2008 (PDF 1.7) shall also be capable of exporting PDF files that conform to ANSI/AIIM/ISO 14289-</p>	Not Applicable	There is no PDF export functionality in the application.

Criteria	Conformance Level	Remarks and Explanations
1:2016 (PDF/UA-1).		
<b>504.3 Prompts:</b> Authoring tools shall provide a mode of operation that prompts authors to create content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 for supported features and, as applicable, to file formats supported by the authoring tool.	Not Applicable	There is no option to attach an image in the application.
<b>504.4 Templates:</b> Where templates are provided, templates allowing content creation that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 shall be provided for a range of template uses for supported features and, as applicable, to file formats supported by the authoring tool.	Not Applicable	No template pages are observed in the scope of testing.

## Chapter 6: Support Documentation and Services

### Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope:</b> <i>The technical requirements in Chapter 6 shall apply to ICT support documentation and services where required by 508 Chapter 2 (Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.</i>	<i>Heading cell – no response required</i>	<i>Heading cell – no response required</i>
<b>602 Support Documentation.</b> <b>602.1 General.</b> Documentation that supports the use of ICT shall conform to 602.	<i>Heading cell – no response required</i>	<i>Heading cell – no response required</i>
<b>602.2 Accessibility and Compatibility Features:</b> Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4	Not Evaluated	This section is not in scope

Criteria	Conformance Level	Remarks and Explanations
and 5. Documentation shall include accessibility features that are built-in and accessibility features that provide compatibility with assistive technology.		
<b>602.3 Electronic Support Documentation:</b> Documentation in electronic format, including Web-based self-service support, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0.	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
<b>602.4 Alternate Formats for Non-Electronic Support Documentation:</b> Where support documentation is only provided in non-electronic formats, alternate formats usable by individuals with disabilities shall be provided upon request.	Not Evaluated	This section is not in scope
<b>603 Support Services.</b> <i>603.1 General. ICT support services including, but not limited to, help desks, call centers, training services, and automated self-service technical support, shall conform to 603.</i>	<i>Heading cell – no response required</i>	<i>Heading cell – no response required</i>
<b>603.2 Information on Accessibility and Compatibility Features:</b> ICT support services shall include information on the accessibility and compatibility features required by 602.2.	Not Evaluated	This section is not in scope
<b>603.3 Accommodation of Communication Needs:</b> Support services shall be provided directly to the user or through a referral to a point of contact. Such ICT support services shall accommodate the communication needs of individuals with disabilities.	Not Evaluated	This section is not in scope



## **Pages / Documents That Do Not Support One or More Success Criteria**

1. Multiple Choice interaction
2. Multiple Select interaction
3. Edit Task (fill in text) interaction
4. Fill in the Blank interaction
5. Simple Text response interaction
6. Inline (drop-down) choice interaction
7. Rich Text Editor interaction
8. Word Builder interaction

**\*\* End of Report \*\***